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**Anti-Social Behaviour Survey**

Anti-social behaviour (ASB) can take many forms including intimidating and aggressive groups, drug dealing in residential areas, damage, graffiti, and the anti-social use of vehicles. What they all have in common is that they are a blight on our communities and make people feel unsafe in their homes and on the streets. Anti-social behaviour is one of the top concerns raised with Lancashire Police and an issue that residents write to me about every day.

In leading the fight against crime, I want to see reductions in anti-social behaviour across Lancashire which is why I have made tackling this issue a priority in my Police and Crime Plan.

The aim of this survey is to get a full picture of the scale and types of anti-social behaviour, to identify hotspots and to look at how the police and our partners can work better together to get tough on ASB and to keep our communities safe.

Your answers will help to ensure that the right resources can be targeted to the areas where they are needed and that all Lancashire residents receive the support and policing service they deserve.

Thank you for taking the time to complete this survey.

Sincerely

Andrew Snowden

Which local authority area do you live in? This is who you pay your Council Tax to.

[ ] Blackburn with Darwen

 [ ] Blackpool

 [ ] Burnley

[ ] Chorley

 [ ]  Fylde

 [ ]  Hyndburn

 [ ]  Lancaster

 [ ]  Pendle

 [ ]  Preston

 [ ]  Ribble Valley

[ ]  Rossendale

 [ ]  South Ribble

 [ ]  West Lancs

 [ ]  Wyre

[ ]  Another local authority
[ ]  Prefer not to say

What is your gender?

[ ]  Female

 [ ]  Male

[ ]  Nonbinary

[ ]  Prefer to self-identify

 [ ]  Prefer not to say

What age were you on your last birthday?

[ ]  16 to 24

[ ]  25 to 34

[ ]  35 to 44

[ ]  45 to 54

[ ]  55 to 64

[ ]  65 to 74

[ ]  75 or above

[ ]  Prefer not to say

Which of these describes your property?

[ ]  Owned/buying with a mortgage

[ ]  Private Rented

[ ]  Rented from the council

[ ]  Rented from housing association

If renting from a housing association - which housing association do you rent from?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

How often would you say that you experience ASB where you live?

[ ]  Weekly

[ ]  Fortnightly

[ ]  Monthly

[ ]  Less often than this

[ ]  Never

Have you witnessed or been directly affected by anti-social behaviour in the past 12 months within Lancashire? Anti-social behaviour is when a person or group acts in a manner that causes or is likely to cause harassment, alarm or distress to one or more persons, not of the same household.

[ ]  Yes – witness
[ ]  Yes – directly affected
[ ]  Yes – both witness and directly affected
[ ]  No
[ ]  Don't know

If yes, how many times within the past 12 months have you been directly affected by anti-social behaviour?

[ ] Once
[ ] 2 to 3 times
[ ] 4 or more

If applicable, thinking about the last incident of ASB where you were directly affected, which of these best explains where this was?

[ ]  At home/ your street

[ ]  In your neighbourhood – i.e. within 15 minutes walk of your home

[ ]  Another residential street

[ ]  In or near shops

[ ]  In or near a pub/bar/club or restaurant

[ ]  At a sporting event within Lancashire

[ ]  Somewhere else

If applicable, thinking about the same issue/incidentwhat type of anti-social behaviour or nuisance did you experience?

[ ]  Neighbour disputes

[ ]  Noise pollution - specify

[ ]  Abusive language

[ ]  Intimidating behaviour

[ ]  Violence or the threat of violence to another person

[ ]  Teenagers hanging around on the streets

[ ]  Animals not properly restrained in public places

[ ]  Hate incidents where abuse involves race, religion or belief, gender, sexual orientation, age, disability,

[ ]  People being drunk, rowdy or inconsiderate in public spaces

[ ]  People using or dealing drugs

[ ]  Graffiti, Vandalism or other deliberate damage to property

[ ]  Rubbish or litter lying around

[ ]  Flytipping

[ ]  Dog fouling

[ ]  Trespass

[ ]  Riding motorbikes or other vehicles on public footpaths

[ ]  Malicious phone calls, texts and emails

[ ]  Abandoned or burnt-out vehicles

[ ]  Illegal parking, road obstructions, blocked driveways

[ ]  Street sex workers

[ ]  Street begging or rough sleepers

[ ]  Other not listed here

Do you think that any of the anti-social behaviour you have experienced has been directed at you on the grounds of any of these things?

[ ]  Your faith

[ ]  Your nationality or ethnicity

[ ]  Your sexuality

[ ]  Your gender

[ ]  A disability

[ ]  Any other minority characteristic

[ ]  It was not because any of these reasons

[ ]  Prefer not to say

Does fear of or concern about anti-social behaviour cause you to do any of the following things?

|  |  |  |
| --- | --- | --- |
|  | **Yes** | **No** |
| Change the route you walk |  |  |
| Change the route you drive |  |  |
| Avoid certain places during the day |  |  |
| Avoid certain places after dark |  |  |
| Stay at home more during the day |  |  |
| Stay at home more after dark |  |  |

Does the fear of or concern about anti-social behaviour cause you to make any other changes to your day to day routine?

|  |
| --- |
|  |

In the last 12 months have you reported anti-social behaviour incidents to anyone?

 [ ]  Yes

 [ ] No

If no, which of these reasons best explain why you did you not report anti-social behaviour incidents to anyone?

[ ] Incident was reported by someone else

[ ] Didn't know who to contact

[ ] Thought it would be a waste of time

[ ] Heard from others in the area that reporting does not make a difference

[ ]  Scared of repercussions

[ ]  Worried it would make the situation worse

[ ]  Didn’t want the hassle of visits to the police station and court

[ ]  Resolved it myself

[ ]  Other (specify)

Did you attempt to resolve the ASB issue yourself?

[ ]  Yes – before reporting

[ ]  Yes – after reporting

[ ]  No

If you have reported ASB, which organisations have you reported ASB to?

[ ]  Lancashire Police

[ ]  Your Local Authority or Councillor

[ ]  Crimestoppers

[ ]  Neighbourhood Watch

[ ]  Tenant’s Association

[ ]  Housing Association

[ ]  Transport Company

[ ]  Environment Agency

[ ]  Other (please specify)

If you reported to the police, in which of these ways did you report ASB to Lancashire Police?

[ ]  By calling 999

[ ]  By calling 101

[ ]  Made an Online Crime Report

[ ]  Contacted a Local Neighbourhood Officer

[ ]  Other (please specify)

When you reported ASB to Lancashire Police were you informed of support available through Lancashire Victim Services?

[ ]  Yes

[ ]  No

[ ]  Can’t remember

If you reported, how long did it take from reporting the anti-social behaviour to the resolution of the problem?

[ ]  24 hours

[ ]  48 hours

[ ]  Within a week

[ ]  Within a month

[ ]  Within 2 months

[ ]  Within 6 months

[ ]  Within a year

 [ ]  Still waiting/ problem not resolved

When you reported ASB to did you feel they took your complaint seriously?

[ ]  Yes

[ ]  No

[ ]  Unsure

How satisfied were you with the response you received? If you have reported to multiple agencies please share your response for each agency by using the free text box below.

[ ]  Very satisfied

[ ]  Satisfied

[ ]  Neither satisfied nor dissatisfied

[ ] Dissatisfied

[ ] Very dissatisfied

If the response was unsatisfactory, please give details

|  |
| --- |
|  |

Have you heard of the ‘community trigger’ as a way of dealing with anti-social behaviour?

[ ] Yes

[ ] No

What measures would you like to see to prevent anti-social behaviour and crime where you live?

[ ]  Better street lighting

 [ ] Neighbourhood Watch Scheme

[ ]  Blocking off alleys and rat runs

[ ]  CCTV

[ ]  More visible policing

[ ]  Crime and anti-social behaviour prevention advice

[ ]  Other (please specify)

[ ]  None/no action needed

Do you have any other comments around anti-social behaviour in Lancashire or how local agencies tackle the issue?

|  |
| --- |
|  |

Before today, did you know the name of the current Lancashire Police and Crime Commissioner?

[ ]  Yes

[ ]  No

Police and Crime Commissioner Andrew Snowden is calling for a rethink of national policy which currently means that new police officer recruits to the Constabulary either need to have a degree – or obtain one as part of their training.

The Commissioner's view is that providing alternative entry routes without the need for a degree could attract a different mix of applicants and speed up the process of getting officers on the beat to strengthen the police front line.

Do you agree with the Commissioner?

[ ]  Yes

[ ]  No

[ ]  Don't know

So that we can compare your views to data on crime in your area, please enter your postcode. This cannot be used to link your responses to you personally

|  |
| --- |
|  |

The last few questions are about you. The information you provide will only ever be used to see whether the views of certain groups are different to others.

**What is your ethnic group?**

 [ ]  White – English, Welsh, Scottish, Northern Irish or British

[ ]  White – Irish

[ ]  White - Gypsy or Irish Traveller

[ ]  White - Roma

[ ]  White - Any other White background

[ ]  Mixed - White and Black Caribbean

 [ ]  Mixed - White and Black African

 [ ]  Mixed - White and Asian

 [ ]  Mixed - Any other mixed background

[ ]  Asian or Asian British - Indian

 [ ]  Asian or Asian British - Pakistani

 [ ]  Asian or Asian British – Bangladeshi

[ ]  Asian or Asian British - Chinese

[ ]  Asian or Asian British - Any other Asian background

[ ]  Black or Black British - Caribbean

 [ ]  Black or Black British - African

 [ ]  Black or Black British - Any other Black background

[ ]  Arab

[ ]  Other ethnic group

 [ ]  Prefer not to say

**Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more**? **SINGLE CODE**

[ ]  Yes

 [ ]  No

[ ]  Prefer not to say

Thank you for taking the time to complete this survey.

You can return the survey by email to commissioner@lancashire-pcc.gov.uk or by post to:

Lancashire Police and Crime Commissioner's Office
County Hall
Preston
PR1 0LD

Survey responses will be evaluated idependently by M.E.L Research. As a market research agency M.E.L Research complies with the Market Research Society’s Code of Conduct. This ensures that your replies will be treated confidentially.

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