**Lancashire Police and Crime Commissioner Logo

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**Anti-Social Behaviour Survey**

Anti-social behaviour (ASB) can take many forms including intimidating and aggressive groups, drug dealing in residential areas, damage, graffiti, and the anti-social use of vehicles. What they all have in common is that they are a blight on our communities and make people feel unsafe in their homes and on the streets. Anti-social behaviour is one of the top concerns raised with Lancashire Police and an issue that residents write to me about every day.

In leading the fight against crime, I want to see reductions in anti-social behaviour across Lancashire which is why I have made tackling this issue a priority in my Police and Crime Plan.

The aim of this survey is to get a full picture of the scale and types of anti-social behaviour, to identify hotspots and to look at how the police and our partners can work better together to get tough on ASB and to keep our communities safe.

Your answers will help to ensure that the right resources can be targeted to the areas where they are needed and that all Lancashire residents receive the support and policing service they deserve.

Thank you for taking the time to complete this survey.

Sincerely

Andrew Snowden

Which local authority area do you live in? This is who you pay your Council Tax to.

Blackburn with Darwen

Blackpool

Burnley

Chorley

Fylde

Hyndburn

Lancaster

Pendle

Preston

Ribble Valley

Rossendale

South Ribble

West Lancs

Wyre

Another local authority   
 Prefer not to say

What is your gender?

Female

Male

Nonbinary

Prefer to self-identify

Prefer not to say

What age were you on your last birthday?

16 to 24

25 to 34

35 to 44

45 to 54

55 to 64

65 to 74

75 or above

Prefer not to say

Which of these describes your property?

Owned/buying with a mortgage

Private Rented

Rented from the council

Rented from housing association

If renting from a housing association - which housing association do you rent from?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

How often would you say that you experience ASB where you live?

Weekly

Fortnightly

Monthly

Less often than this

Never

Have you witnessed or been directly affected by anti-social behaviour in the past 12 months within Lancashire? Anti-social behaviour is when a person or group acts in a manner that causes or is likely to cause harassment, alarm or distress to one or more persons, not of the same household.

Yes – witness  
 Yes – directly affected  
 Yes – both witness and directly affected  
 No  
 Don't know

If yes, how many times within the past 12 months have you been directly affected by anti-social behaviour?

Once  
2 to 3 times  
4 or more

If applicable, thinking about the last incident of ASB where you were directly affected, which of these best explains where this was?

At home/ your street

In your neighbourhood – i.e. within 15 minutes walk of your home

Another residential street

In or near shops

In or near a pub/bar/club or restaurant

At a sporting event within Lancashire

Somewhere else

If applicable, thinking about the same issue/incidentwhat type of anti-social behaviour or nuisance did you experience?

Neighbour disputes

Noise pollution - specify

Abusive language

Intimidating behaviour

Violence or the threat of violence to another person

Teenagers hanging around on the streets

Animals not properly restrained in public places

Hate incidents where abuse involves race, religion or belief, gender, sexual orientation, age, disability,

People being drunk, rowdy or inconsiderate in public spaces

People using or dealing drugs

Graffiti, Vandalism or other deliberate damage to property

Rubbish or litter lying around

Flytipping

Dog fouling

Trespass

Riding motorbikes or other vehicles on public footpaths

Malicious phone calls, texts and emails

Abandoned or burnt-out vehicles

Illegal parking, road obstructions, blocked driveways

Street sex workers

Street begging or rough sleepers

Other not listed here

Do you think that any of the anti-social behaviour you have experienced has been directed at you on the grounds of any of these things?

Your faith

Your nationality or ethnicity

Your sexuality

Your gender

A disability

Any other minority characteristic

It was not because any of these reasons

Prefer not to say

Does fear of or concern about anti-social behaviour cause you to do any of the following things?

|  |  |  |
| --- | --- | --- |
|  | **Yes** | **No** |
| Change the route you walk |  |  |
| Change the route you drive |  |  |
| Avoid certain places during the day |  |  |
| Avoid certain places after dark |  |  |
| Stay at home more during the day |  |  |
| Stay at home more after dark |  |  |

Does the fear of or concern about anti-social behaviour cause you to make any other changes to your day to day routine?

|  |
| --- |
|  |

In the last 12 months have you reported anti-social behaviour incidents to anyone?

Yes

No

If no, which of these reasons best explain why you did you not report anti-social behaviour incidents to anyone?

Incident was reported by someone else

Didn't know who to contact

Thought it would be a waste of time

Heard from others in the area that reporting does not make a difference

Scared of repercussions

Worried it would make the situation worse

Didn’t want the hassle of visits to the police station and court

Resolved it myself

Other (specify)

Did you attempt to resolve the ASB issue yourself?

Yes – before reporting

Yes – after reporting

No

If you have reported ASB, which organisations have you reported ASB to?

Lancashire Police

Your Local Authority or Councillor

Crimestoppers

Neighbourhood Watch

Tenant’s Association

Housing Association

Transport Company

Environment Agency

Other (please specify)

If you reported to the police, in which of these ways did you report ASB to Lancashire Police?

By calling 999

By calling 101

Made an Online Crime Report

Contacted a Local Neighbourhood Officer

Other (please specify)

When you reported ASB to Lancashire Police were you informed of support available through Lancashire Victim Services?

Yes

No

Can’t remember

If you reported, how long did it take from reporting the anti-social behaviour to the resolution of the problem?

24 hours

48 hours

Within a week

Within a month

Within 2 months

Within 6 months

Within a year

Still waiting/ problem not resolved

When you reported ASB to did you feel they took your complaint seriously?

Yes

No

Unsure

How satisfied were you with the response you received? If you have reported to multiple agencies please share your response for each agency by using the free text box below.

Very satisfied

Satisfied

Neither satisfied nor dissatisfied

Dissatisfied

Very dissatisfied

If the response was unsatisfactory, please give details

|  |
| --- |
|  |

Have you heard of the ‘community trigger’ as a way of dealing with anti-social behaviour?

Yes

No

What measures would you like to see to prevent anti-social behaviour and crime where you live?

Better street lighting

Neighbourhood Watch Scheme

Blocking off alleys and rat runs

CCTV

More visible policing

Crime and anti-social behaviour prevention advice

Other (please specify)

None/no action needed

Do you have any other comments around anti-social behaviour in Lancashire or how local agencies tackle the issue?

|  |
| --- |
|  |

Before today, did you know the name of the current Lancashire Police and Crime Commissioner?

Yes

No

Police and Crime Commissioner Andrew Snowden is calling for a rethink of national policy which currently means that new police officer recruits to the Constabulary either need to have a degree – or obtain one as part of their training.

The Commissioner's view is that providing alternative entry routes without the need for a degree could attract a different mix of applicants and speed up the process of getting officers on the beat to strengthen the police front line.

Do you agree with the Commissioner?

Yes

No

Don't know

So that we can compare your views to data on crime in your area, please enter your postcode. This cannot be used to link your responses to you personally

|  |
| --- |
|  |

The last few questions are about you. The information you provide will only ever be used to see whether the views of certain groups are different to others.

**What is your ethnic group?**

White – English, Welsh, Scottish, Northern Irish or British

White – Irish

White - Gypsy or Irish Traveller

White - Roma

White - Any other White background

Mixed - White and Black Caribbean

Mixed - White and Black African

Mixed - White and Asian

Mixed - Any other mixed background

Asian or Asian British - Indian

Asian or Asian British - Pakistani

Asian or Asian British – Bangladeshi

Asian or Asian British - Chinese

Asian or Asian British - Any other Asian background

Black or Black British - Caribbean

Black or Black British - African

Black or Black British - Any other Black background

Arab

Other ethnic group

Prefer not to say

**Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more**? **SINGLE CODE**

Yes

No

Prefer not to say

Thank you for taking the time to complete this survey.

You can return the survey by email to [commissioner@lancashire-pcc.gov.uk](mailto:commissioner@lancashire-pcc.gov.uk) or by post to:

Lancashire Police and Crime Commissioner's Office  
County Hall  
Preston  
PR1 0LD

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